

RIVERSDALE SURGERY PATIENT PARTICIPATION GROUP (PPG)

Meeting at Riversdale Surgery At 6:25 pm on Thursday 19th June 2014

MINUTES

Present:

Chair: Steve Lockwood Minutes: Gerry Knight

Members: Ann Turville, Mary Dwyer, Dorothy Atkinson, John Richer, Linda Cross
(Practice Manager).

Apologies: Brian Sword, Julie Harrison, Eric Allen, Jeanette Lye, Helen Aldridge

Steve welcomed new member John Richer

Acceptance of Minutes of Last Meeting:

The 01/05/14 minutes were accepted. Linda to publish on website.

ACTION: Linda

Actions carried over from last meeting:

- Patients have commented that it is very cold near external door in the main waiting room.
Linda will investigate screen, perhaps half-height.

ACTION: Linda

New Items:

- Discussion about non-attending members. It was decided that missing three meetings with no apology would constitute effective resignation
- No progress on Community Matron funding. Steve to contact Maxine Rowley again.
ACTION: Steve, e-mail sent 30/6/2114
- Extraction of core data. Michelle Barber, Patient & Information Support Manager from NHS Midlands & East has offered to visit for discussion. This could be a joint PPG meeting with Whitemoor, or an open meeting. Steve to try again. **ACTION: Steve**
- Steve and Linda both reported further problems with communication from CCG. An email from the CCG belatedly informed us about PPG Week and said they did not feel responsible for keeping PPGs informed. Steve will investigate joining NAPP (National Association of Patient Participation, napp.org.uk) **ACTION: Steve**
- Progress on a second exit from the car park has effectively been blocked by the council who say it is not viable due to width considerations.
- Discussion about missed appointments. Linda will provide anonymous top 10 stats and other appropriate info for Steve prior to the Amber Valley PPG Chairs meeting on **July 17th.**
ACTION: Linda
- Care Co-ordinator is setting up a Carers Group at Riversdale or Whitemoor. She has offered to come to PPG. **ACTION: Linda**
- Forthcoming meetings: PPG Chairs 17th July (Steve), Health Panel 4th July (Gerry)
- CCG Public Consultation over Tesco plan for Meadows. Linda to keep PPG informed.
ACTION: Linda

AOB:

- IT System problems over Bank holiday. Linda to investigate. **ACTION: Linda**
- Jane Birch (Healthwatch) visiting surgery on 27th August.
- Practice GP changes. Dr Foskett is joining in August as a full time GP

Next Meeting:

Thursday 14th August 2014 at 1825 hrs.